

July 2015 Insight



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Getting Personal

- Insourcing, Outperforming
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- Speeding Up Motor Claims
- What does the DVLA Share Driving Licence Service mean for you?

The DVLA Share Driving Licence Service is now live...

New online service replaces paper counterparts

From 8th June 2015, the DVLA abolished the paper counterpart of the driving licence and replaced it with the online 'DVLA Share Driving Licence Service'.

Instead of using the paper counterpart, customers can verify their driving licence information using the steps below at www.viewdrivingrecord.service.gov.uk/driving-record/licence-number

What do I need to do differently if I follow a validation process?

Your customers still need to provide a copy of both sides of their driving licence photocard and evidence of no claims discount, but instead of a copy of the paper counterpart they need to:

1. Visit the site (link above), enter their details and click 'View now'
2. Click on the 'Share your licence information' tab
3. Click on 'Create a code'
4. A blue panel will appear, click 'View, print or save your driving licence information'
5. When the dated summary opens, save or print it and then send it to you to keep on file.

What are the benefits of the Share Driving Licence Service?

Verifying licence information this way provides a dated summary of current information, improving the accuracy and reducing the opportunity for non-disclosure of motoring convictions.

And finally...

The paper counterpart is no longer required! For more information about the service [click here](#) to visit the DVLA website

